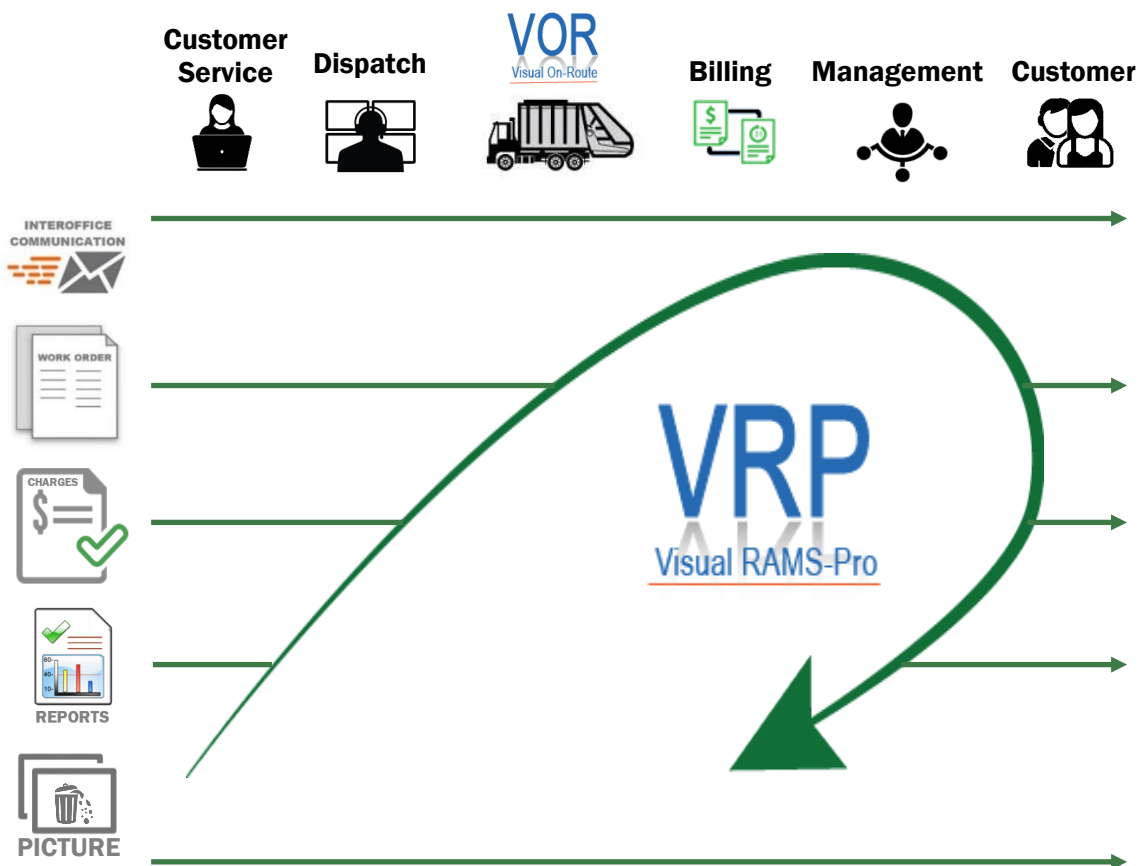# WHAT IS THE ONE QUESTION YOU NEED TO ASK YOURSELF?

Does your software help organize and fuel your organization or are you constantly reminded of what it does **NOT** do?

Visual RAMS-Pro Enterprise 10 was created to help you run your business better; whether you have one operation or a host of companies.

From the Customer Service Rep to Dispatch to Truck to Billing to Management, VRPE-10 integrates all your operation, eliminating:

- ✓ **Human error** that comes from multiple entry or paper trail
- ✓ **Dropped communication** between departments as well as the fleet
- ✓ Insufficient, inaccurate and delayed **communication to Customers**
- ✓ **Inefficiencies** in the Work Order Process
- ✓ **Lack of accountability** and transparency from the fleet
- ✓ **Costly expense** from disorganized routes and dispatch
- ✓ The ability of your software to **manage multiple companies** with unique needs

VRPE-10 has a cutting-edge set of features crafted by haulers like yourself over 38 years! Alpine knows the industry, Alpine knows haulers, and Alpine knows software. Here are some of the features that can help your business grow.
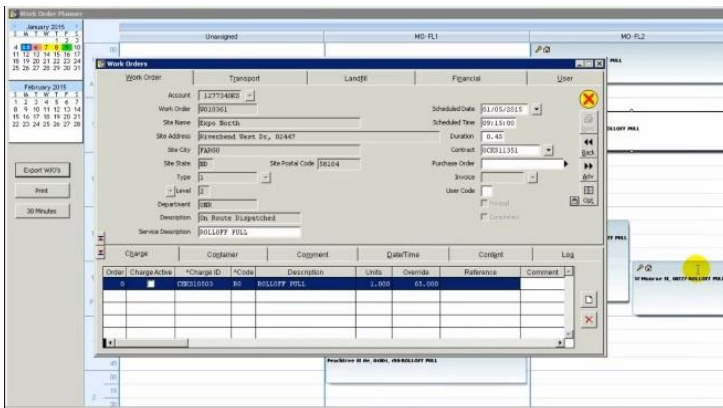
Work Orders and Your On-Call Business

Say "Goodbye" to the stack of paper Work Orders on your desk!

Say "Hello" to the Visual RAMS-Pro way of doing Work Orders…paperless!

1 CSR receives a call for a customer with a bulky-item pickup
CSR Creates a Work order quickly from a template in RAMS

2 Work order automatically routes to Dispatch
Dispatch selects appropriate route for Work order and places on Work Order Scheduler

3 Driver (VOR) receives Work Order List in the morning (or mid route if necessary) and picks up bulky-item

4 Completed Work order automatically gets routed to Billing Dept. and charges are logged in a batch in RAMS

5 End of Month, RAMS automatically generates (and customer receives) invoice for bulky-item pickup
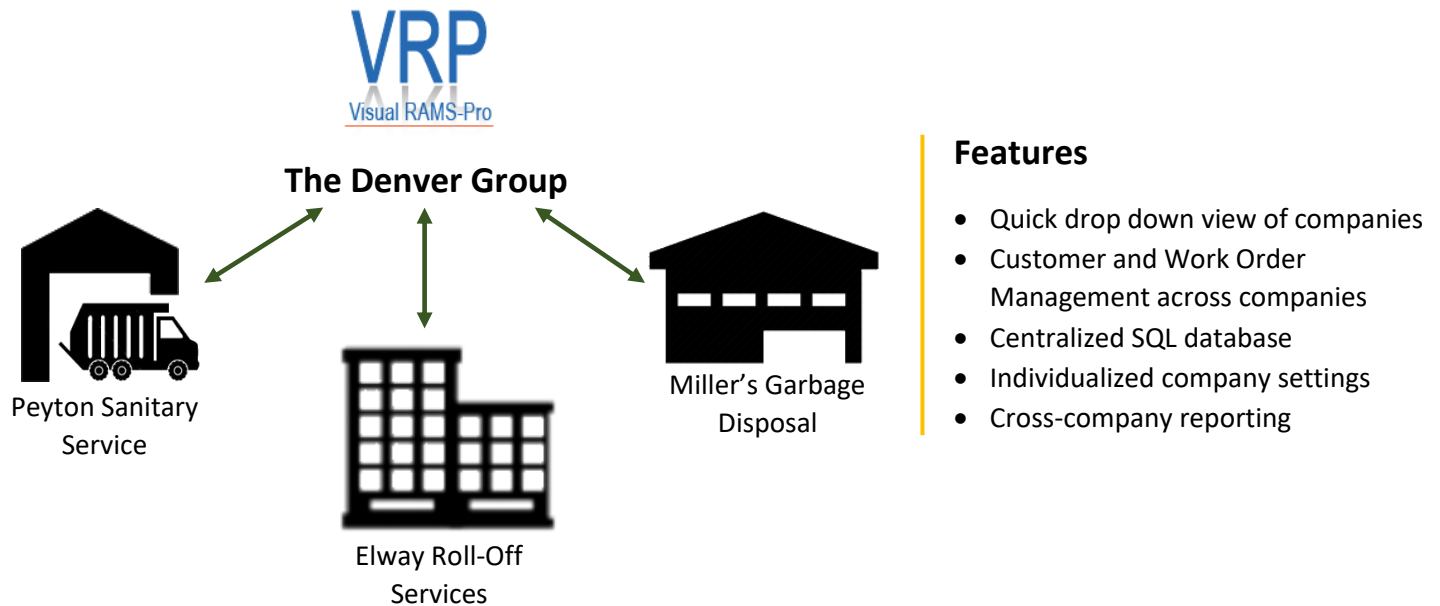
Features

- Seamless integration between Work-Order Screen and Work-Order Scheduler. When one is updated the other is also updated.
- Customizable Outlook view, Drag and Drop capabilities
- Forecasting your Work-Orders is made easy
- Work-Order templates available for ease of use
- Minimal human entry as Work-Order progresses through every department

Managing Your Multi-Company Enterprise

What is **COMMON** in the Waste Industry? Software providers will offer you a "line-of-business" solution to manage your hauling operation.

What is **UNCOMMON** in the Waste Industry? A software provider that will provide a "line-of-business" solution that allows you to manage your **multi-company** operation. Alpine presents the industry's first Central Office architecture.

The needs of a single hauling operation are much different than the needs of an operation that spans multiple companies or municipalities. Visual RAMS-Pro Enterprise 10 edition was built not only to support larger, more sophisticated operations but is also an ideal application for a company that is growing through acquisitions.

VRP
Visual RAMS-Pro

The Denver Group

Peyton Sanitary Service

Elway Roll-Off Services

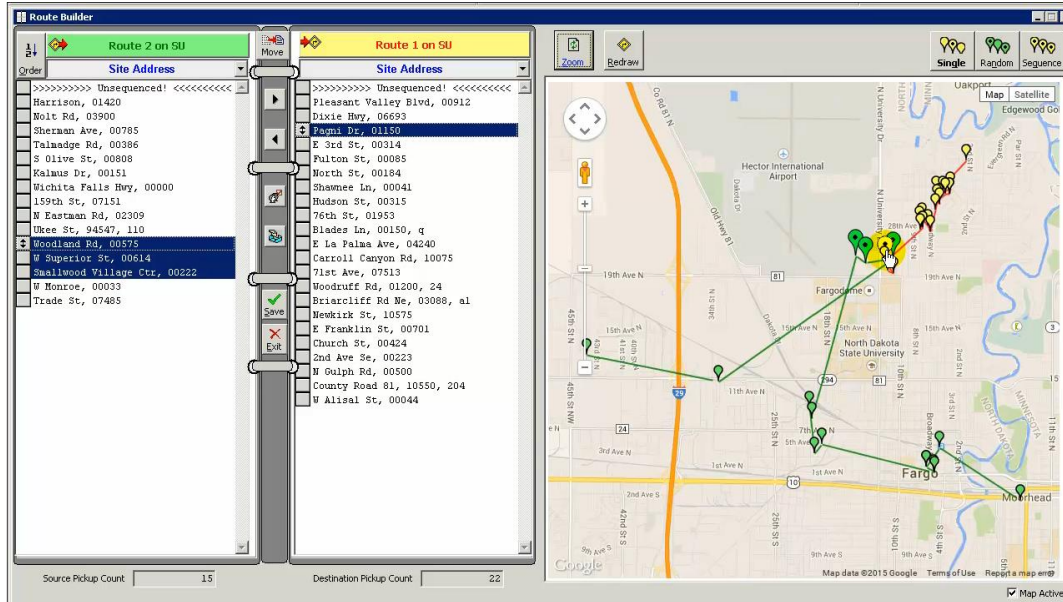Miller's Garbage Disposal

Features

- Quick drop down view of companies
- Customer and Work Order Management across companies
- Centralized SQL database
- Individualized company settings
- Cross-company reporting

VRPE-10 Multi-Company feature allows you to:

Generate and analyze individual company reports or evaluate the aggregate reports of all companies combined.

Provide centralized customer service across multiple companies.

Dispatch Trucks across multiple companies. You may have each individual company manage the residential routes but have a central dispatch for your roll-off or commercial business.

Set up and run each company as an individual unit having different settings (i.e. taxes, fees, area pricing, forms, and payment terms).

Acquire additional companies easily without spending the time and resources to "fit" them into a set model.

Route Builder and Route Mapper
The Perfect Team

Your routes are the heartbeat of your business; the place where your company intersects with your most valuable asset…your customer. Whether rocketing fuel costs or the loss of a loyal customer, problems here can devastate your business. If a software feature does not solve a business problem, then all it does is clutter up your screen. VRPE-10 gives you the routing tools you need to ensure your routes are organized and profitable.

Route Builder Features

- A user-friendly interface to create and edit routes
- Updating Builder automatically updates Customer Account and Mapper
- Resequencing made easy
- Perfect for merging routes

Route Mapper Features

- Familiar Google-view of routes and stops
- Different colored route lines represent different routes
- Drag capabilities for changing route sequence
- Updating Mapper automatically updates Builder and Customer Account
- Perfect visual necessary to edit routes

When your routes are properly managed, you save Time _and_ Money:

Time? With Route Builder and Mapper you reduce the time it takes your drivers to complete their routes

Money? With Route Builder and Mapper you reduce your fuel costs when you have more efficient route lists.

Additional Features of VRPE-10

Quick Find Browser

**Your Customer Service Team needs access
to your Customer's info quickly.**

You need a "browser" type interface where you can start typing any piece of that customers data and it returns to you that customer's account information. You can begin typing a phone number, address, last name, address, etc.… and, as you type, selections begin to appear that meet that criteria.

SQL Database

**There is no limit to how you can
use your data with SQL.**

SQL is the standard in technology for managing data. Not only that, but as your operation grows, SQL can scale with that growth. It will be supported far into the future.

API and Exchange Capabilities

**You need a flexible application that
integrates with other applications.**

There are many powerful applications that are being used by companies that cannot be displaced by an E.R.P. system and still maintain the necessary level of functionality. VRPE-10 provides a flexible architecture that allows it to integrate with other applications seamlessly.

and more…

Integration with Visual On-Route

**You need a means to manage your
fleet of trucks and routes…real time.**

Your routes are where your business intersects with your customers. No room for error. VRPE-10 seamlessly integrates with Visual On-route and allows you to manage all the aspects of your routes and trucks.