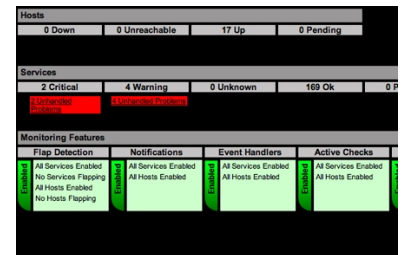
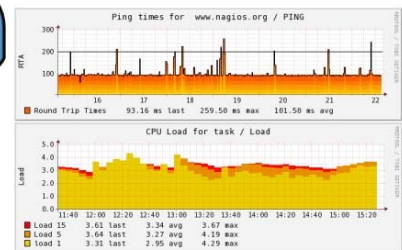


Customised Control Panel



Historical Trend Analysis



Live-Watch is a powerful monitoring system that enables your organizations to identify and resolve IT infrastructure problems before they affect critical business processes. It monitors your entire RAMS infrastructure to ensure systems, applications, databases, services, and business processes are functioning properly. In the event of any problem, we can alert technical staff of the problem, allowing them to begin remediation processes before outages affect business processes, end-users, or customers. *Live-Watch* monitors your critical systems from the same perspective as your customers.

Alerts are delivered to support staff via email and SMS with escalation capabilities ensuring alerts reach the attention of the right people. Trending and Capacity Planning allows organizations to plan for infrastructure upgrades before outdated systems catch them by surprise. Reports are available to ensure that Service Levels published by ISP's are being met and provides historical records of outages, notifications, and alert response for later analysis or claims for compensation.

Monitor Servers

- o CPU Load
- o Uptime
- o Disk Space
- o Memory usage
- o Services
- o Processes
- o Performance Counters
- o User accounts

Network Protocols

- o HTTP, HTTPS servers
- o FTP connection and speed
- o DHCP DNS, WINS, NTP
- o Email: POP, IMAP, SMTP
- o Connectivity: TCP, UDP
- o Monitoring: ping, snmp
- o UPS
- o Local or Remote servers

Databases

- o Microsoft SQL
- o MySQL
- o Oracle
- o Postgres

Network Devices

- o Printers
- o DSL Routers & Switches

VRP Applications

- o Active Users
 - o Customer Accounts
 - o Workorders
 - o Routes
 - o User sessions
 - o VOR Tablets
- In fact anything that can be connected to a network!

DISCOVER	TRY	BUY
<ul style="list-style-type: none"> • Improved reliability and availability • Monitor ISP performance to enforce SLA • Faster problem resolution • eMail & SMS notification • Monitor mobile and remote employees • Offered as a <i>Monitor Only</i> or <i>Monitor & Fix</i> service levels. 	<p>You can take a tour of <i>LiveWatch</i> at http://livewatch.rams-pro.com.au</p> <p>You will need to login using: Username: guest Password: livewatch</p> <p>If you have any questions or problems, please contact us via: email: support@rams-pro.com.au</p>	<p>Single Website: \$ Free</p> <p>Full Server \$500 setup</p> <p>Monitoring: from \$50 per month</p> <p><i>Live-Watch</i> is built on industry-leading management technologies allowing any process or device can be monitored. Please contact us for a quote.</p>

**FOR MORE INFORMATION
OR A DEMONSTRATION
PLEASE CONTACT US**

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